# Assessment of learning outcomes: a challenge for peer reviews

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International Conference

"Training of Peer Reviewers and Writing of Peer Review Reports"

IQAA – Astana – October 2018



European Network for the Accreditation of Engineering Education

The European Network for the Accreditation of Engineering Education (ENAEE) awarding the EUR-ACE® label

(2018-15 authorized agencies – about 3000 labelled programmes)

Assessment of learning outcomes: a challenge for peer reviews

- Learning outcomes in the context of engineering education
- 2. The assessment of learning outcomes

Assessment of learning outcomes: a challenge for peer reviews

Learning outcomes in the context of engineering education

26/03/2018

## What matters most

in higher education?



The quality of the process?



The quality of the result?

In order to cope with the diversity of educational systems

To encourage innovation in education

Focus on the assessment of the learning outcome/graduate profiles

## A worldwide trend

- Requirements and objectives of the educational process to provide graduates (in engineering) with training that meets recognized standards:
  - ✓ Quality Assurance for the programme providers and for the accreditation agencies

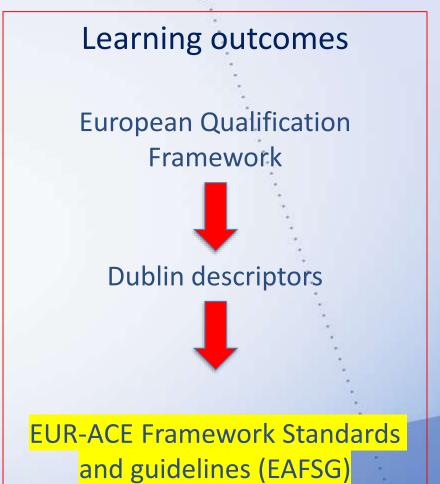
- What an (engineering) graduate is supposed to know and be able to do:
  - ✓ Programme outcomes/graduate attributes





## European education frameworks (for engineers)





## The 2 pillars of ENAEE policy

## Quality assurance

## Assessment of the processes and procedures:

- Programme aims
- Teaching and learning procedures resources
- Students (from admission to graduation)
- Internal quality assurance

#### Compliant with the

- ESG -European standards and guidelines for Quality Assurance in the EHEA-
- « Best practice in engineering programme accreditation » (IEA/ENAEE)

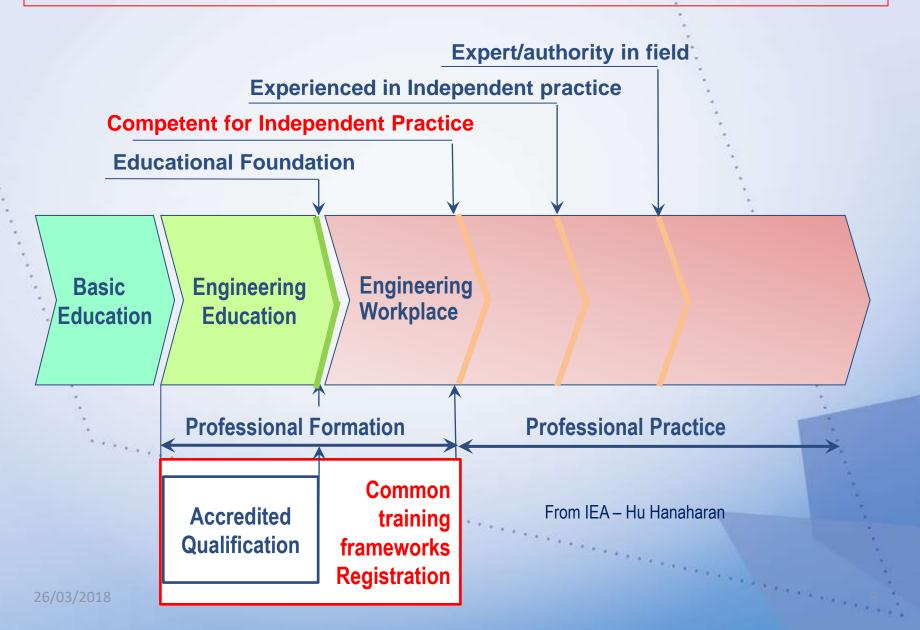
#### Programme outcomes

## What an engineering degree must enable a graduate to demonstrate

8 domains for the knowledge, understanding, skills and abilities

- Knowledge and Understanding;
- Engineering Analysis;
- Engineering Design;
- Investigations;
- Engineering Practice;
- Making Judgement Skills;
- Communication and Teamworking Skills;
- Learning Skills

### Global vision of the engineer professional trajectory



ENAEE authorizes accreditation agencies to award the EUR-ACE® Label to engineering degree programmes they accredit, at Bachelor and Master degree level.



**Accreditation Agencies** 

Bachelor & Master Engineering Degree Programmes



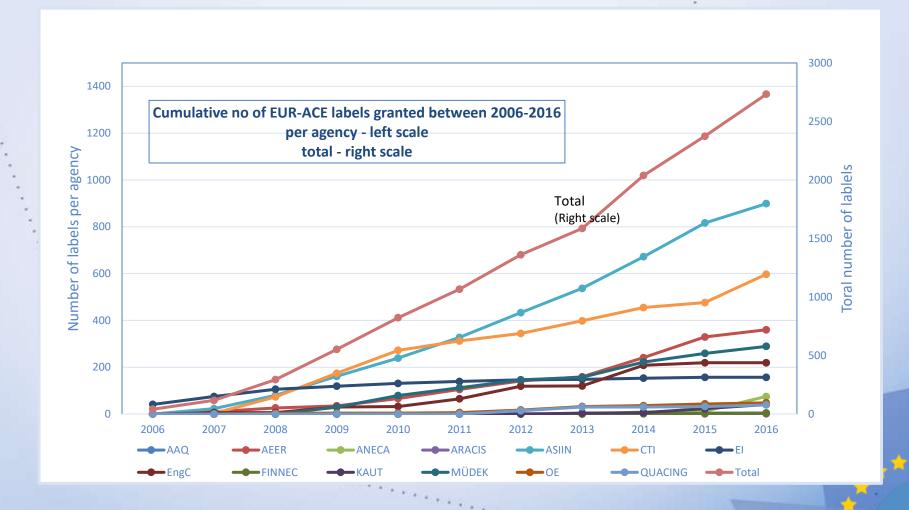


## Authorized agencies (Nov 2017)





## EUR-ACE® labels granted





## EUR-ACE® Accord

On 19<sup>th</sup> November 2014, the 13 (15, in 2017) authorised agencies signed a Mutual Recognition Agreement whereby they accept each other's accreditation decisions in respect of Bachelor and Master of Engineering degree programmes which they accredit.

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Learning outcomes in the context of engineering education

The assessment of learning outcomes

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#### What comes first for the design of programmes?



## Defining the outcomes

Generic outcomes of the cycle

Domain specific Outcomes

Outcomes of the programme







Bachelor of Engineering

Bachelor of Civil Engineering, University XXX Description of the outcomes for each learning units



#### Defining the outcomes

#### The European Qualification Framework

For example – level 6 - Bachelor

Knowledge Skills Competences

Advanced knowledge of a field of work or study, involving a critical understanding of theories and principles

advanced skills,
demonstrating mastery
and innovation, required to
solve complex and
unpredictable problems in
a specialised field of work
or study

manage complex technical or professional activities or projects, taking responsibility for decision-making in unpredictable work or study contexts; take responsibility for managing professional development of individuals and groups

#### **Generic Outcomes**

#### **Domain Outcomes**



#### Master

can apply their knowledge and understanding, and problem solving abilities in new or unfamiliar environments within broader (or multidisciplinary) contexts related to their field of study;

#### **Engineering Practice**

- comprehensive understanding of applicable techniques and methods of analysis, design and investigation and of their limitations;
- practical skills, including the use of computer tools, for solving complex problems, realising complex engineering design, designing and conducting complex investigations;
- comprehensive understanding of applicable materials, equipment and tools, engineering technologies and processes, and of their limitations;
- ability to apply norms of engineering practice;
- knowledge and understanding of the nontechnical – societal, health and safety, environmental, economic and industrial implications of engineering practice;
- critical awareness of economic, organisational and managerial issues (such as project management, risk and change management)

#### **Outcomes**

The institution provides the students and public with a break-up of the expected outcomes into learning units

#### MATRIX OF PLO & PAI RELATIONSHIP

NO	PROGRAMME LEARNING OUTCOMES (PLO)	PAI				GSA & LD									
		PAI1	PAI2	PAIS	PA14	PAIS	LD 1	LD 2	LD 3 GSA 4	LD 4 GSA 3	LD 5 GSA 1	LD 6 GSA 2	LD 7 GSA 6	LD 8 GSA 7	OSA 5
1.	Apply knowledge of mathematics, science and engineering fundamentals to well defined electrical and electronic engineering procedures and practices,	4					4	4				4			
2.	Demonstrate practical skills which includes the ability to troubleshoot, repair and do maintenance work for electrical and electronics equipment.	4					٧	٧							
3.	Demonstrate awareness and consideration for societal, health, safety, legal and cultural issues and the consequent responsibilities, taking into account the need for sustainable development.	4	4		4	1	٧	4	4	٧					
4.	Communicate effectively with the engineering community and the society at large.	4		1	٧		1				1				
5.	Function individually or in teams, effectively, with a					1	N			4					

#### **Outcomes**

A specific issue: « soft skills » or transversal outcomes

#### **Making Judgements**



The learning process should enable **Master Degree graduates to demonstrate**:

- ability to integrate knowledge and handle complexity, to formulate judgements with incomplete or limited information, that include reflecting on social and ethical responsibilities linked to the application of their knowledge and judgement;
- ..

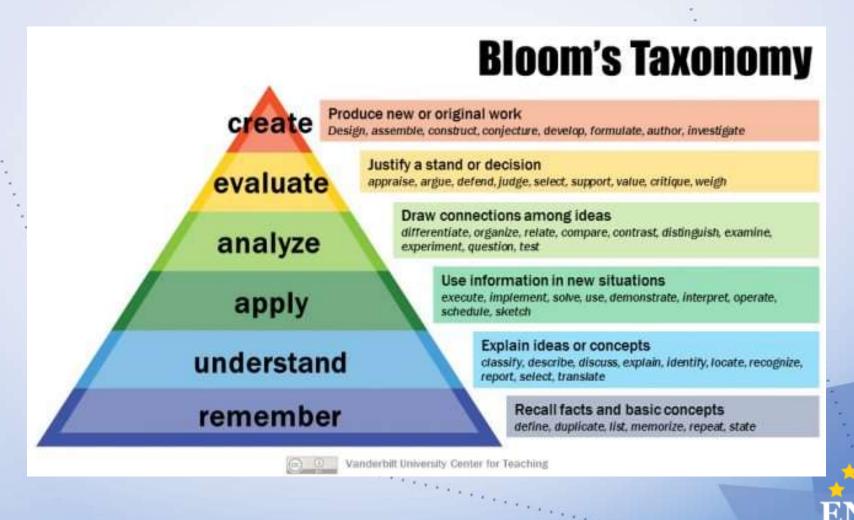
#### **Communication and Team-working**



 ability to function effectively in national and international contexts, as a member or leader of a team, that may be composed of different disciplines and levels, and that may use virtual communication tools...

Where are they learnt, where are they assessed?

## A framework for defining outcomes



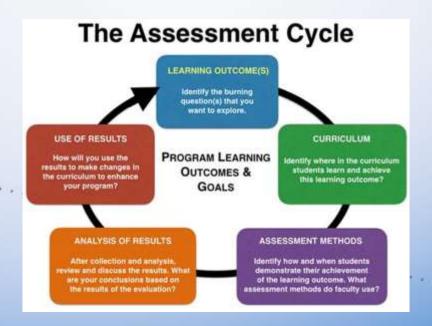
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## Programme learning outcomes

#### Two issues for the peer review:

- Are the expected outcomes well-described and consistent with the requirements? (as an example: do the expected outcomes for the scientific and technic outcomes comply with the standards expected from a Bachelor in engineering)
- Does every graduate achieve the expected outcomes



#### Assessment – peer review

#### A - Assessment of the institutional context

- The institution has a comprehensive training policy which is clear, diversified and adapted to needs.
- Decision and consultation bodies ensure the proper representation of stakeholders in programme training, in particular employers, teachers and students.
- The management of the programme and its decisionmaking processes are well organised in order to properly carry out programme development.
- The curriculum is described clearly and is properly structured. It is made available to the relevant stakeholders, particularly students and faculty.

#### Outcome institutional assessment (1)

#### Assessment of the institutional context

#### Some clues for the assessment

• The institution has a comprehensive training policy which is clear, diversified and adapted to needs.

Dean's statement, mission statements

 Decision and consultation bodies ensure the proper representation of stakeholders in programme training, in particular employers, teachers and students.

Bodies' membership, samples of minutes, ...

#### Outcome institutional assessment (2)

#### Assessment of the institutional context

#### Some clues for the assessment

- The management of the programme and its decision-making processes are well organised in order to properly carry out programme development.
  - What is the formal process for the design and approval of new engineering programmes?
  - Analysis of a recent programme evolution/creation: why, which diagnostic, which decision process, who was in charge of the implementation, who does the follow-up?
- The expected programme outcomes are systematically broken down into learning outcomes assigned to the individual modules.
- The curriculum is described clearly and is properly structured. It is made available to the relevant stakeholders, particularly students and faculty.
  - Available to the students, there are documents describing each learning unit, its contribution to the expected outcomes, its content and its assessment modes.

#### Outcome assessments

#### **B- Some clues**

Are the expected results provided consistent with the requirements?

Teaching activities combine classical (deductive) methods with problembased or project-based learning methods.

The programme workload is reasonable and enables students to achieve the programme outcomes with enough time left for personal work, and for engaging in independent learning.

Besides compulsory modules, there is a sufficient range of elective subjects to enable students to build their own profile (soft skills). The programmes are regularly reviewed and updated to assess their relevance.

Does every graduate achieve the expected results?

Students and alumni are aware of the expected outcomes
Alumni and employers can report on the program weaknesses and
strengths (Interviews)

Analysis of samples of student works, copies of exams, final theses,

#### Outcome orientation (8)

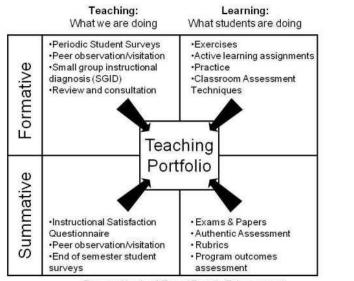
#### **Good practice**

#### Students' portfolio

#### E-portfolio

 A portfolio is a collection of work that a learner has collected, selected, organized, reflecte d upon, and presented to show understanding and growth over time. Additionally, a critical component of a portfolio is the combination of a learner's reflection on the individual pieces of work (often called artifacts), as well as an overall reflection on the story that the portfolio tells. (Barrett, 2006)

#### Modes of Assessment of Teaching and Learning



Prepared by the Office of Faculty Enhancement

See for example CESC 2013 "The assessment of learning outcomes" by R.Lile & C.Bran

## Thank you for your attention

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